

2018-45-G
274346

Complete Form, Print, Sign and Mail to:
Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov
Text PSCAGENDAS to 39492
To receive an alert when Meeting Agendas are released

Individual Complaint Form

Date*: 01/29/2018

Complainant or Legal Representative Information:		* Required Fields
Name *	<u>Linda D. Sinclair</u>	
Firm (if applicable)		
Mailing Address *	<u>107 Hermitage Road</u>	
City, State Zip *	<u>Lexington, SC 29072</u>	Phone * <u>8033605597</u>
E-mail		
Name of Utility Involved in Complaint: * <u>SC Electric and Gas Company</u>		

RECEIVED
FEB 01 2018
PSC SC
CLERK'S OFFICE

Type of Complaint (check appropriate box below.) *			
<input type="checkbox"/> Billing Error/Adjustments	<input type="checkbox"/> Deposits and Credit Establishment	<input checked="" type="checkbox"/> Wrong Rate	<input type="checkbox"/> Refusal to Connect Service
<input type="checkbox"/> Disconnection of Service	<input type="checkbox"/> Payment Arrangements	<input type="checkbox"/> Water Quality	<input type="checkbox"/> Line Extension Issue
<input type="checkbox"/> Service Issue	<input type="checkbox"/> Meter Issue		
<input type="checkbox"/> Other (be specific) <u>WNA assessment on natural gas</u>			
Have you contacted the Office of Regulatory Staff (ORS)? *		Name of ORS Contact: <u>mailed in</u>	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)	
<p>Now that the PSC and ORS have finally realized how deceitful SCE and G can be and how they habitually "stick it to" the rate payer, perhaps you will take a hard look and the weather normalization assessment which was added to both electricity and gas for years. The WNA for electricity cost me close to \$400 yearly. Thankfully it was abolished several years ago but SCE and G managed to convince you that they needed to keep the WNA for gas for 6 months of the year. FYI, the WNA for gas cost me \$63 in 2016, \$66 in 2017. Additionally, SCE and G sells gas to NC and Ga. They are not allowed to charge the WNA assessment in those states because their PSC won't allow it. Please explain why you allow the rate for gas to fluctuate from month to month. the value of the WNA also fluctuates from a low of .02 to a high of .489 from Oct 2015 to April 2017.</p>	
Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.) <u>Stop the WNA immediately. Its another way SCE and G has fooled you and cost the rate payer.</u>	

**I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.	
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Linda D Sinclair</u> Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)
COUNTY OF Lexington)

VERIFICATION

I, Linda D Sinclair verify that I have read my complaint filed on Jan 29 2018
Complainant's Name * Date *

and know the contents thereof, and that said contents are true.

Linda D Sinclair

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Processed By	Date